

**Tony Kershaw**  
Director of Law and Assurance

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18 July 2019

## **Standards Committee**

A meeting of the committee will be held at **10.30 am on Friday, 26 July 2019** at **County Hall, Chichester**.

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Director of Law and Assurance

### **Agenda**

1. **Declarations of Interest**

Members and officers must declare any pecuniary or personal interest in any business on the agenda. They should also make declarations at any stage such as an interest becomes apparent during the meeting. Consideration should be given to leaving the meeting if the nature of the interest warrants it. If in doubt please contact Democratic Services before the meeting.

2. **Minutes of the last meeting of the Committee** (Pages 3 - 6)

The Committee is asked to agree the minutes of the meeting held on 4 March 2019 (cream paper).

3. **Urgent Matters**

Items not on the agenda which the Chairman of the meeting is of the opinion should be considered as a matter of urgency by reason of special circumstances.

4. **Compliments and Complaints Annual Report** (Pages 7 - 36)

Report by Executive Director – Place Services and Director of Communities.

The report presents the Annual Report on compliments and complaints received by the Council. The Committee is invited to note the report.

5. **Report by the Local Government and Social Care Ombudsman Update**

Following discussion at the last meeting of the Committee (minute 10 refers), the Ombudsman has written to the County Council again to clarify its recommendations. The Director of Law and Assurance will give a verbal update to the Committee on the matter.

No background papers.

Contact: Tony Kershaw, 033022 22662

6. **Standards Best Practice** (Pages 37 - 44)

Report by the Director of Law and Assurance.

At its last meeting, the Committee asked the Director of Law and Assurance to investigate ways to implement two areas of best practice as defined by the Committee for Standards in Public Life. The Committee is asked to agree the ways proposed to implement the two areas in the report.

7. **Standards Annual Report** (Pages 45 - 48)

Report by the Director of Law and Assurance.

The report proposes an annual report for submission to the County Council, to outline the Committee's activities in 2018-19. Subject to any amendments, the Committee is asked to agree the report.

8. **Confidential Reporting Policy** (Pages 49 - 52)

Report by the Director of Law and Assurance.

The Committee is asked to note the report on recent referrals and to endorse proposed changes to the Policy to enhance its effectiveness.

9. **Date of Next Meeting**

The next meeting of the Committee will be held at 2.15 pm on 4 November 2019 at County Hall, Chichester.

**To all members of the Standards Committee**